

Purchase or renew your subscription online



- **NOTE: Visa and Mastercard are the only online payment options.**
- To pay with cash, cheque or gift cards, please mail your renewal or stop by the box office.
- Flex subscriptions must be renewed in person, by phone or by mail.
- **If you renewed online last year, or have previously purchased tickets online with us, skip to Step B.**

Step A: Create a new online account at tickets.persephonetheatre.org

Click the **Login** button in the top right corner. Click **New Patron** and fill out the form. Click **Create Account**. You will receive an email confirmation with your password once this has been completed. **If you are purchasing a subscription for the first time, skip to Step D: Purchase a New Subscription.**

Step B: Login to Your Online Account

Go to <http://tickets.persephonetheatre.org> and select the **Login** button.

Enter your email address and password and click **Login**. If you have forgotten your password, please click the **Forgot my Password** button.

Step C: Renew an Existing Subscription

If you've just created a new online account, please allow 1-2 business days for the Box Office to link your online account to your existing patron account. This lets you view your existing subscriptions. After that time, you may proceed to **Login to Your Online Account** to renew your subscription(s).

1. Once you are logged in, click the **Subscriptions** button on the menu bar.
2. If you have more than one subscription package, you will need to choose one package to start with. Review the seats shown and click **Renew**.
NOTE: If you have more than one subscription package, please go back to step 1 and repeat.
3. The full season listing(s) will be displayed and we encourage you to consider making a donation to the theatre at this time. Review your subscription and donation information (if applicable), and click **Go to Checkout and Make Payment**.
4. Enter your Visa or Mastercard information as requested and select **Click to Continue**.
5. Review the total amount to be processed on your credit card and click **Submit Payment for Authorization**.
6. Your order confirmation will be displayed, and you will also receive an e-mail listing the details of your transaction.

Step D: Purchase a New Subscription

1. Once you are logged in, click the **Subscription** Button on the menu bar.
2. Select **New Subscription**.
3. Select the performance (ex. 1-SUN-M) area you would like to sit, price category and number of seats.
4. You will be offered seats, if you want to proceed with these seats ensure that correct pricing is selected and add to cart. For different seats hit the **Select different seats** button until desired seat are found.
5. The full season listing(s) will be displayed and we encourage you to consider making a donation to the theatre at this time. Review your subscription and donation information (if applicable), and click **Go to Checkout and Make Payment**.
6. Enter your Visa or Mastercard information as requested and select **Click to Continue**.
7. Review the total amount to be processed on your credit card and click **Submit Payment for Authorization**.
8. Your order confirmation will be displayed, and you will also receive an e-mail listing the details of your transaction.



If you have any questions or concerns regarding your online renewal, please contact the box office during business hours at (306) 384-7727.
Thank you for your continued patronage.